

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC      ☐ CLEC      ☐ ILEC      ☐ Wireless

228743  
2011.29.A

## CERTIFICATED COMPANY INFORMATION

<b>TTI National, Inc.</b>	
Company Name	FEIN/SSN
	888-605-0469
Dbaf/ka	Telephone #
5055 North Point Parkway	
Mailing Address	
Alpharetta, GA 30022	
City, State, Zip Code	
5055 North Point Parkway	
Business Location	
Alpharetta, GA 30022	Fulton
City, State, Zip Code	County

## REGISTERED AGENT INFORMATION

Registered Agent:	CT Corporation System
Mailing Address:	75 Beattie Place, Two Insignia Financial Plaza
	Greenville, SC 29601
City, State, Zip Code	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. **General Manager** (Include Address if different than above)  
 \_\_\_\_\_  
 Telephone Number / Facsimile Number / E-mail Address
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)  
 Rick Grenier, Agency Relations, PO Box 3187, Cedar Rapids, IA 52406  
 800-624-0533 / 800-854-7960 / cdr-agency-relations@verizonbusiness.com  
 Telephone Number / Facsimile Number / E-mail Address
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)  
 Rick Grenier, Agency Relations, PO Box 3187, Cedar Rapids, IA 52406  
 800-624-0533 / 800-854-7960 / cdr-agency-relations@verizonbusiness.com  
 Telephone Number / Facsimile Number / E-mail Address
- C2. **Customer Contact** (Toll Free Number)  
 800-444-3333
- D. **Engineering Operations** (Include Address if different than above)  
 \_\_\_\_\_  
 Telephone Number / Facsimile Number / E-mail Address  
 800-444-3333
- E. **Test and Repair** (Include Address if different than above)  
 \_\_\_\_\_  
 Telephone Number / Facsimile Number / E-mail Address

**RECEIVED**  
PSC SC  
MAIL / DMS

F. **Emergencies** (During Non-Office Hours)  
 703-607-4950 / 703-607-4998 / ncs@ncs.gov  
 Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Dulaney L. O'Roark, III  
**Regulatory Officer** (Include Address if different than above)  
 678-259-1449 / / de.oroark@one.verizon.com  
 Telephone Number / Facsimile Number / E-mail Address

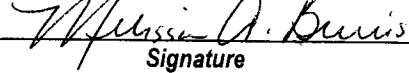
H. Dulaney L. O'Roark, III  
**Dual Party Mailings** (Name)  
 5055 North Point Parkway, Alpharetta, GA 30022  
 (Mailing Address)  
 678-259-1449 / / de.oroark@one.verizon.com  
 Telephone Number / Facsimile Number / E-mail Address

I. Missie Burris  
**Interim LEC Fund Mailings** (Name)  
 5055 North Point Parkway, Alpharetta, GA 30022  
 (Mailing Address)  
 678-259-1749 / 678-259-1490 / missie.burris@verizonbusiness.com  
 Telephone Number / Facsimile Number / E-mail Address

J. Manny Jimenez  
**Universal Service Fund Mailings** (Name)  
 22001 Loudoun County Parkway, Ashburn, VA 20147  
 (Mailing Address)  
 703-886-6097 / / manuel.a.jimenez@verizonbusiness.com  
 Telephone Number / Facsimile Number / E-mail Address

K. Missie Burris  
**Gross Receipts Mailings** (Name)  
 5055 North Point Parkway, Alpharetta, GA 30022  
 (Mailing Address)  
 678-259-1749 / 678-259-1490 / missie.burris@verizonbusiness.com  
 Telephone Number / Facsimile Number / E-mail Address

L. Missie Burris  
**Lifeline Mailings** (Name)  
 5055 North Point Parkway, Alpharetta, GA 30022  
 (Mailing Address)  
 678-259-1749 / 678-259-1490 / missie.burris@verizonbusiness.com  
 Telephone Number / Facsimile Number / E-mail Address

Missie Burris /   
**This form was completed by** **Signature**  
 Regulatory Analyst / 3/16/11  
**Title** **Date**

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
 Post Office Drawer 11649  
 Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
 1401 Main Street, Suite 900  
 Columbia, South Carolina 29201

(Rev. PSC 1/20/10)